

## WHAT IS CARDINAL CARE SMILES?

**Cardinal Care Smiles** is Virginia's Medicaid and FAMIS dental program. **Cardinal Care Smiles** provides comprehensive dental benefits to children under 21, pregnant members, and adults over the age of 21 who participate in the **Cardinal Care Smiles** program.

## HOW CAN I FIND A DENTIST?

Use the Find a Dentist tool on [DentaQuest.com](https://DentaQuest.com) to find a provider near you. You can also call member services at 1-888-912-3456.

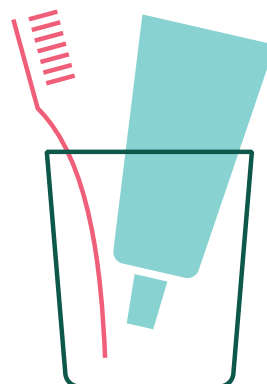
## WHAT SERVICES ARE COVERED UNDER THE CARDINAL CARE SMILES PROGRAM?

(members under 21)

- Regular dental checkups (every six months)
- X-rays (when necessary)
- Cleaning and fluoride (every six months)
- Sealants
- Information and education about oral care
- Space maintainers
- Braces (if approved)
- Anesthesia
- Extractions
- Root canal treatment
- Crowns

Taking care  
of your dental  
health will help  
keep your body  
healthy too.

Be sure you, or  
your child, see  
a dentist.



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# CARDINAL CARE SMILES

A Guide to Virginia's Dental  
Coverage for Children and  
Adults with Medicaid and FAMIS



**DentaQuest**  
a Sun Life company





## HOW DO I USE CARDINAL CARE SMILES DENTAL INSURANCE?

When you call to make an appointment, be sure to tell the dental office that you, or your child, are a **Cardinal Care Smiles** member. Remember to write down the date and time of the appointment.

On the day of the appointment, be sure to bring your, or your child's, Medicaid card – it's either blue and white or it's their MCO ID card. The dentist needs to see this card at every visit to check that you, or your child, are still eligible for the program. If you, or your child, are seeing a new dentist, please ask the old dentist to send the dental records to the new dentist.

## WHEN TO SEE THE DENTIST AND WHAT WILL THE DENTIST DO?

### Age 6 months and 12 months

Take your baby to the dentist when the first tooth comes in. The dentist will check for cavities and explain how you can care for your child's mouth.

### Age 18 months and 24 months

During this time period, the dentist will:

- Do an oral exam
- Check for cavities
- Explain how to prevent cavities
- Explain how often you should clean your children's teeth
- May apply fluoride

### Age 2 years and every 6 months up to 6 years old

During this time period, the dentist will:

- Continue to check for cavities
- Teach your children how to care for their teeth and gums
- Check that the teeth are developing normally
- Take X-rays, as needed

### Age 6 years and every 6 months up to 12 years old

During this time period, the dentist will:

- Make sure your children's teeth fit together correctly
- Talk to your children about good oral health habits
- Take X-rays, as needed
- May apply sealants to the back permanent teeth

### Age 12 years and every 6 months after that

During this time period, the dentist will:

- Make sure your children's teeth fit together correctly
- Examine the wisdom teeth to make sure they aren't crowding other teeth
- Take X-rays, as needed
- May apply sealants

## DENTAL BENEFITS FOR ADULTS IN MEDICAID

Dental coverage for adults enrolled in Medicaid focuses on overall oral health, prevention and restoration.

These services may include the following:

- X-rays and examinations
- Cleanings
- Fillings
- Root canals
- Gum related treatment
- Dentures

## PREGNANCY BENEFIT

Pregnant members who are 21 years old and older in Medicaid or FAMIS can get dental benefits. These dental benefits will be available through the **Cardinal Care Smiles** program. Benefits include cleanings, exams, fillings, and crowns. Root canals, X-rays, and anesthesia are also covered. Braces are not covered. These benefits will stop at the end of the 12th month after you have had the baby. Pregnant members who are under 21 years old can get full benefits through Virginia's **Cardinal Care Smiles** dental program. Braces are included.

## TRANSPORTATION BENEFIT

You will be able to get a ride to the dentist under this new program. If you are in one of the managed care organizations (MCOs), {excluding FAMIS enrollees} call them to make transportation reservations.

If you are not in an MCO, call ModivCare (formerly LogistiCare) at **(866) 386-8331**.

For more information visit [dmas.virginia.gov/#/nemtservices](https://dmas.virginia.gov/#/nemtservices).