



LTSS Screening Connections

Skilled Nursing Facility

Screening Team Focus

January 9, 2024

Office of Community Living (OCL)

VIRGINIA'S MEDICAID PROGRAM

DMAS



Happy New Year!

Thank You
for your
hard work this
past year!



Logistics

- Post your questions for today's session in the **Chat box**.
- Click the "Chat" bubble icon at the top of the screen to maximize the Chat feature.



Nicole Braxton
OCL Program Manager



Myra Isaacs
Technical Assistance for
Screening Assistance Mailbox
and PASRR for MI/ID/ RC



Ivy Young
Technical Assistance for
Screening Assistance Mailbox,
Screening Connections Webex,
& Communications

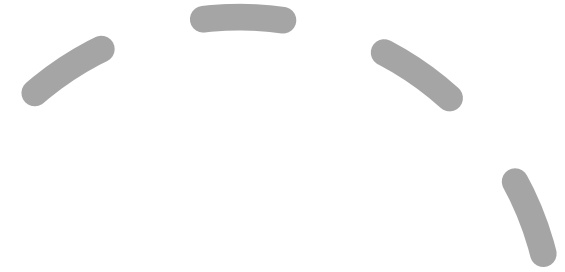


Dena Schall
Technical Assistance for
Screening Assistance Mailbox
and eMLS

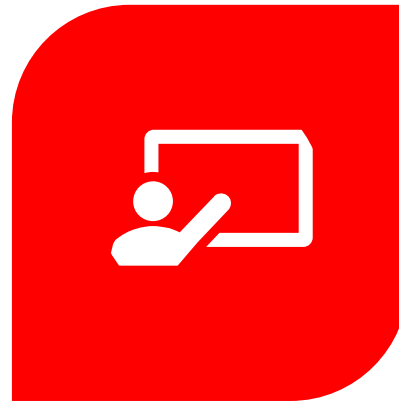
DMAS Office of Community Living (OCL) LTSS Screening Program Staff

**Make sure to send all LTSS Screening Questions to ScreeningAssistance@dmas.virginia.gov
Do not send emails to individual staff members**

Today's Agenda:



**IMPORTANT UPDATES
AND REMINDERS**



NURSING FACILITY TOPICS



**QUESTION AND ANSWER
PERIOD**



**Today's
Screening Team Focus:**

Skilled Nursing Facility

Presented by Dena Schall, LTSS Screening Unit

and special guests from

DMAS Integrated Care Division

Update:



Updated Enrollment Member Correction Form coming soon.

Start using now

NEW: For demographic corrections, all Enrollment Member Corrections Forms are to be sent to PatientPay@dmas.virginia.gov

- EMAIL Subject Line should read: **LTSS Screening Member Information Change Form**
- Allow at least **14 Business days** for all Corrections
- Once the change has been completed by the Enrollment Division, it can take up to **48 hours** for all systems to catch up.
- **Screener** must return to eMLS CANCEL or VOID/DELETE the Screening and re-enter it with all the same dates used in the original Screening.
- Instructions will be written on the form.
- All forms must be completely filled out or they will get sent back.

Reminder:

If an individual is not able to make decisions for themselves then their legal representative must give permission and be involved in the LTSS Screening Process.

This may mean that you will need to:

- Provide an option for the legal representative to be present while the Screening is being conducted.
- Make special arrangements via telephone conference calls if the legal representative lives out of state.
- Send the DMAS 97 Choice Form to the representative for them to sign and send back if they can't be there in person.



Reminder:

Referral process for Screeners once the Screening is conducted and processed in the system

- If the Screening is Accepted-Authorized then a copy of the Screening goes to the individual or legal representative, Health Plan/MCO if they are in one, and the provider of choice.
- The Screening Team must pass along the hard copy of DMAS 97 form that was pen/ink signed by the individual and then keep a copy of the form in the agency record.
- **A copy of the DMAS 96 form only MUST go to the local DSS of the Individual for them to get services.**
- An Approval or Denial Letter must be sent or given to the individual.



Reminder:

Bulletins and Memos can be found on the MES Home Page in the Provider Menu at:

<https://vamedicaid.dmas.virginia.gov/>

The screenshot shows the MES Public Portal website. At the top, it says "MES Public Portal - Department of Medical Assistance Services" and "An official website of the Commonwealth of Virginia". The MES logo is prominent. A navigation bar includes links for Appeals, CRMS, EDI, EPS, MES Training, and Providers. On the left, a "Provider Menu" sidebar lists various options, with "Memos/Bulletins Library" circled in red. The main content area features a "Provider Resources" header with a photo of a doctor. Below this, a welcome message states: "Welcome to the MES Provider Resource area! This is the new location for Provider information and resources. The information resources on the legacy Medicaid portal are no longer available, but don't worry - we've got you covered! Links to all of the Medicaid Memos, Bulletins, Forms and Manuals have been updated and are available below. MES will continue to provide the same resources you need to get your job done, and help provide for our Members' health care. We've just finished converting all of our Provider Manuals to PDF, for easier selection and downloading - give it a try." Below the text is a search engine prompt: "Try our new MES search engine:" followed by a search box labeled "ENHANCED BY Google" and a search button.

Designate someone on your team to check periodically for new Bulletins and Memos that may provide updates on the LTSS Screening Process.

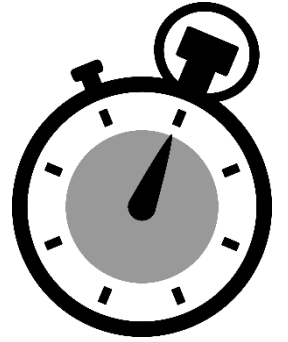
Reminder and Update:



As of October 1, 2023, the Continuity Guideline changed from 30 days to 180 days

- Individuals are now allowed **180** days to transition between providers. After **180** days the individual must re-apply for Medicaid LTSS and a new screening is required.
- **New Clarification/Update: For Retroactive Cases**, can only go 3-months prior to October 1, 2023 (Retroactive Cases) and the individual must still be residing in the facility.

New Screening Timelines:



- Individuals who have a screening conducted have 1 year of the date of the physician's signature to enroll in CCC Plus Waiver, PACE or Custodial Nursing Facility care.
- Screenings completed prior to a discharge from a SNF for persons who are enrolled into Medicaid while in the SNF, including health plans and FFS, have **180 days** post SNF discharge to enroll in the CCC Plus Waiver or PACE or a new LTSS Screening is required. If the individual is not a Medicaid member (non-Medicaid) at SNF discharge, the person has one year from the date of physician's signature on the screening to be enrolled in LTSS. After a year, a new LTSS Screening is required.
- Once an individual is ENROLLED in CCC Plus Waiver, PACE or NF, a screening does NOT expire or need to be updated as long as the individual continues to receive Medicaid LTSS.
- Individuals are allowed **180 days** to transition between providers. After **180 days** the individual must re-apply for Medicaid LTSS and a new screening is required.
- If the individual is terminated because they didn't meet NF LOC requirements, then the individual would need a new LTSS Screening to reapply for Medicaid LTSS.
- When in doubt, screen the individual.

Reminder:

Health Plan

If the individual is in a **Medicaid Health Plan**, then contact the Health Plan for assistance in checking for Validity of the LTSS Screening.

Once you have contacted the Health Plan, if you have continued deputed contact:
cccplus@dmas.virginia.gov

Fee For Service

If the individual is Fee For Service or is not in a Medicaid Health Plan, then contact the DMAS LTSS Screening Unit at:
ScreeningAssistance@dmas.virginia.gov



Nursing Facility Topics

Nursing Facility Topics



Recent DMAS Memo:

Post-Admission Long-Term Services and Supports (LTSS) Screenings by Skilled Nursing Facilities Effective July 1, 2023

- During the 6-month penalty timeframe, you can only charge Patient Pay/Liability. You can not charge anything else such as room and board.

Nursing Facility Topics



Recent Change in Continuity Guidelines from 30 to 180 days.

- For retroactive cases, can only go 3-months prior to October 1, 2023 and the individual must still be residing in the facility.

Nursing Facility Topics

Entering Admissions, Discharges, and Lines into the DMAS LTC Portal



Health Plan

If the individual is in a **Medicaid Health Plan**, then the MCO-Health Plan enters this information into the LTC Portal.

Fee For Service

- If the individual is Fee For Service or is not in a Medicaid Health Plan, then the Nursing Facility enters their own lines into the LTC Portal.
- NF must not fax the DMAS 80 to DMAS unless they have been unable to enter it directly into the portal and they must send the error code received when the attempt was made.
- DMAS no longer enters FFS NF admissions unless there is an error preventing the NF from doing so and the member is eligible for the admission.



You only contact DMAS or send in to the aeandd@dmas.Virginia.gov email if you are having problems entering it.

Nursing Facility Topics



Hospital Admissions for more than 30 days Update

- If an individual has Medicaid LTSS (Custodial NF) and then goes into the hospital, they have 180 days before they would get terminated and need a new LTSS Screening.



Nursing Facility Topics



Losing Medicaid LTSS while in the Custodial NF:

- If an individual has Medicaid LTSS (Custodial NF) and then loses Financial Medicaid or Medicaid LTSS for a few months turning to Private Pay, when they regain Financial Medicaid, a LTSS Screening is not needed.
- A new DMAS 80 is required. The Private Pay exemption or special circumstance should be utilized on the DMAS 80 where the MDS and other required paperwork used.



Nursing Facility Topics



DMAS 80 tips:

6 Most Frequent DMAS-80 Submission Errors

- ❑ NF's are not checking eligibility prior to entry. Must check eligibility to determine:
 - a.) Medicaid financial eligibility
 - b.) Whether or not the individual has an aid category code will prevent the desired entry
- ❑ Faxing in Old DMAS-80's (not using the Revised 9/19 Version)
- ❑ Faxing in Old DMAS-80's with a LTSS Screening with an aid category code issue. (dated 9-2019)
- ❑ Faxing in DMAS-80's when individuals are FFS (some are not being electronically entered when entry is possible)
- ❑ NOT Completely filling out the revised DMAS-80 (dated 9-2019)



Nursing Facility Topics



DMAS 80 tips:

Continued- 6 Most Frequent DMAS-80 Submission Errors

- Submitting DMAS 80 to DMAS because the admission was not entered timely by the NF and the member has enrolled in managed care. All admissions and discharges must be entered as expeditiously as possible in order to ensure accurate payment.

All faxes to DMAS must be sent to 804-452-5456. Any DMAS 80s sent to other fax numbers will not be processed.



Nursing Facility Topics



Tips:

Verifying Medicaid Eligibility

- This is critical for a smooth NF placement process
- If Medicaid eligibility is not verified one of the following could occur:
 - LTC portal entry may not allow approval
 - Reasons eligibility could stop admission
 - QMB 23, 53, 63, 43
 - Assisted Living 12, 32, 52
 - Plan First 80
 - Presumptive Eligibility 106
- Solution:
 - Check eligibility prior to entry
 - Contact local DSS to “re-evaluate”, (if individual is in an aid category listed above).





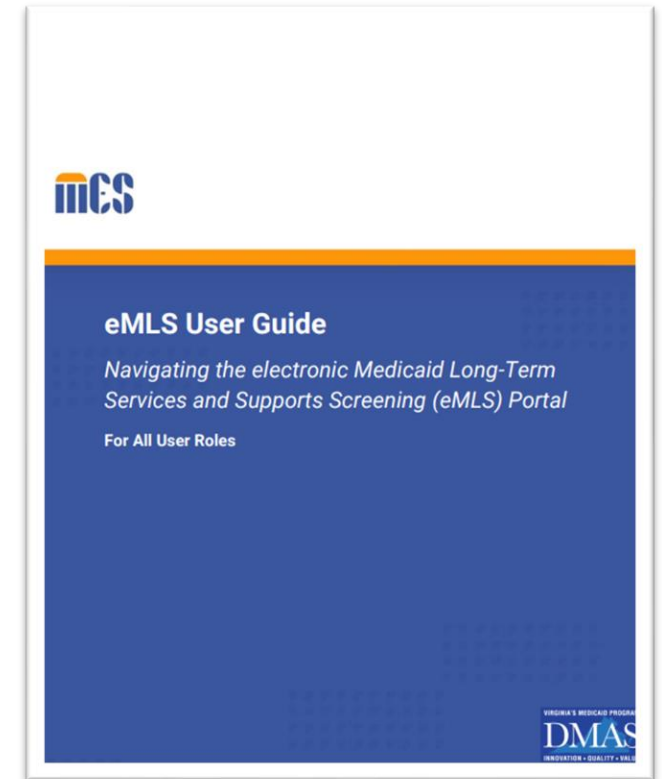
Resources

eMLS User Guide and Training

- Access, System Requirements, User Access Roles, and Logging In
- Navigation and Functions of System
- Error Message Meaning
- Searching of an Existing Screening
- Data Entry and Submission of New Electronic LTSS Screenings
- Screening Status and Watermarks
- Voiding and Corrections of Existing Screenings
- Printing Screenings
- Uploading and Downloading the P-98 offline form
- And many more concepts

<https://vamedicaid.dmas.virginia.gov/training/crms>

Complete courses, CRMS-101,103,104,106, & download the e-MLS User Guide



Connection Call PowerPoints

Posted on the DMAS Website Under the Provider Tab:

Long Term Care:

<https://www.dmas.virginia.gov/for-providers/long-term-care/programs-and-initiatives/>

SCREENING FOR LTSS

Look down the page for Screening Connection call information

The screenshot shows the Virginia Medicaid website interface. At the top, the header includes the Virginia Medicaid logo and navigation links for Privacy Policy, Sitemap, and MDS Portal Login. A search bar is also present. Below the header is a dark blue navigation bar with tabs for Applicants, Members, Providers, Appeals, COVID-19, Open Data, and About Us. A red arrow points to the 'Providers' tab. Below the navigation bar is a large image of a man in a plaid shirt working in a kitchen. Overlaid on the image is the text 'Programs and Initiatives' with a red arrow pointing to it, and a list of programs: 'Electronic Visit Verification, Program of All-Inclusive Care, Civil Monetary Penalty, Screening'. Below the image is a section titled 'Resources - Programs and Initiatives' which contains a grid of four resource cards. A red arrow points to the 'Screening' card. The cards are: 'Electronic Visit Verification' (describing the federal 21st Century CURES Act), 'Program of All-Inclusive Care' (describing PACE for adults 55+), 'Civil Monetary Penalty' (describing CMP for nursing facilities), and 'Screening' (describing screening for Medicaid-eligible individuals).

Virginia Medicaid
Department of Medical Assistance Services

Privacy Policy | Sitemap | MDS Portal Login

Search the site

Applicants | Members | **Providers** | Appeals | COVID-19 | Open Data | About Us

Programs and Initiatives
Electronic Visit Verification, Program of All-Inclusive Care, Civil Monetary Penalty, Screening

Resources - Programs and Initiatives

- Electronic Visit Verification**
The federal 21st Century CURES Act of 2016 requires states to implement Electronic Visit Verification (EVV).
- Program of All-Inclusive Care**
PACE helps adults ages 55+ who are living with chronic health care needs and/or disabilities to receive community-based services and support.
- Civil Monetary Penalty**
Civil Monetary Penalty (CMP) funds help improve the quality of life for individuals residing in Nursing Facilities within the Commonwealth.
- Screening**
Screening ensures Medicaid-eligible individuals, and those who will become eligible for Medicaid within six months, meet the required level of care criteria.

Need a Refresher?

VCU Medicaid LTSS Screening Training

at: <https://medicaidltss.partnership.vcu.edu/login>

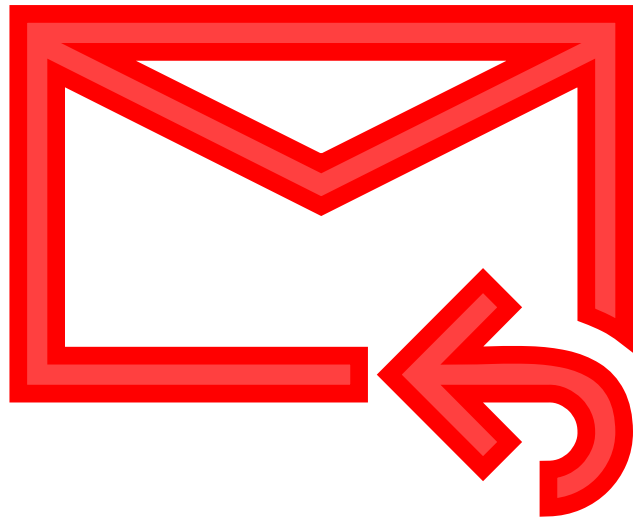
- Log-in Using your email address and created password
- To Access the Training Modules go to helpful Links – eLearning Modules

The screenshot displays the login interface for the VCU Medicaid LTSS Screening Training. At the top, the VCU logo and the text 'VIRGINIA COMMONWEALTH UNIVERSITY' are visible, along with the slogan 'WE ARE THE UNCOMMON.' and a 'GIVE TO VCU' button. The page title is 'Medicaid Long-Term Services and Supports (LTSS) Screening Training'. The navigation bar includes 'Menu', 'Login', and 'Register'. The main content area shows a login form with the following elements:

- A breadcrumb trail: 'Dashboard / Login'
- A 'Login' button highlighted in yellow.
- An 'Email address' input field.
- A 'Password' input field.
- A 'Remember me' checkbox.
- A 'Login' button and a 'Forgot Your Password?' link.

The footer contains contact information for the Virginia Commonwealth University Partnership for People with Disabilities School of Education (700 East Franklin Street) and a 'Helpful links' section with the following items:

- eLearning Modules (highlighted with a yellow arrow)
- Partners
- Feedback



Need Help?

- Questions about the LTSS Screening process, policy or requests for copies of screenings go to: ScreeningAssistance@dmas.Virginia.gov
- Questions about MES (computer system issues) , CRMS, eMLS go to: MES-Assist@dmas.Virginia.gov
- All technical questions about accessing the Medicaid LTSS Screening Training go to VCU: ppdtechhelp@vcu.edu

Connection Call Schedule and Team Focus

2024				
<u>SCREENING TEAM TYPE</u>	<u>QUARTER 1</u>	<u>QUARTER 2</u>	<u>QUARTER 3</u>	<u>QUARTER 4</u>
Nursing Facility		April 9	July 9	October 8
Hospitals	February 13	May 14	August 13	November 12
Community Based Teams (CBTs)	March 12	June 11	September 10	December 10

SHARE INFORMATION WITH YOUR TEAM

- Other Screeners
- Supervisors, Managers, Directors
- Administrators
- Business Managers
- Case Management
- MDS Coordinators
- Admissions Staff
- Corporate Offices





Next Call:

Hospital Screening Team Focus

February 13, 2024 at 3:30

**Any team can join the call and listen,
but the focus will be on Hospital
Screening Issues**



Question and Answer Time