

BROADCAST DMAS-79

DATE: September 14, 2021

TO: Local directors and Medicaid staff

FROM: Cindy Olson, Director, Eligibility and Enrollment Services Division, Department of Medical Assistance Services

SUBJECT: DMAS Eligibility & Enrollment Services Division Reorganization

CONTACT: Ruth Mulkey at ruth.mulkey@dmass.virginia.gov or (804) 786-0328
Dana Thierry at dana.thierry@dmass.virginia.gov or (804) 588-4895

The Department of Medical Assistance Services (DMAS) would like to alert local DSS Medical Assistance eligibility staff to several recent changes within the Eligibility & Enrollment Services (EES) Division:

- Effective September 10, 2021, the **Newborn Unit** previously with Cover Virginia moved under the larger EES Division umbrella. **ALL** activities associated with newborn enrollment tasks completed by DMAS, including resolving missing enrollment spans for newborns, have been consolidated in one place. The e213 process used by providers to notify DMAS of the birth of a baby remains the same, but there is a new email address for correspondence to that unit. **The email address is newborn@dmass.virginia.gov.**
- Ruth Mulkey has transitioned from her position as Supervisor of the Enrollment Unit to Supervisor of the Newborn Unit at DMAS. Her contact information remains the same (ruth.mulkey@dmass.virginia.gov). Feel free to contact Ruth if you have any questions about newborn enrollments.
- Dana Thierry is now supervising the Enrollment Unit. Dana can be reached at dana.thierry@dmass.virginia.gov Please contact Dana for issues (other than newborn enrollment issues) that previously went to Ruth Mulkey. The Enrollment Unit no longer handles any missing enrollment spans for newborns; all of that work also transitioned to the Newborn Unit.