

**Meeting of the Board of Medical Assistance Services  
600 East Broad Street, Conference Rooms 7A/B  
Richmond, Virginia**

**June 26, 2018  
Minutes**

**Present:**

Michael H. Cook, Esq.  
Patricia T. Cook, M.D.  
Alexis Y. Edwards  
Rebecca E. Gwilt, Esq.  
Maureen Hollowell  
Peter R. Kongstvedt, M.D.  
Vice Chair  
Karen S. Rheuban, M.D.  
Chair  
Kannan Srinivasan

**Absent:**

Cara L. Coleman, JD, MPH  
McKinley L. Price, D.D.S.  
Vilma T. Seymour

**DMAS Staff:**

Kate Neuhausen, MD, Chief Medical Officer  
Tammy Whitlock, Deputy Director for Complex Care &  
Services  
Abrar Azamuddin, Legal Counsel  
Craig Markva, Manager, Office of Communications,  
Legislation & Administration  
Nancy Malczewski, Public Information Officer, Office of  
Communications, Legislation & Administration  
Mamie White, Public Relations Specialist, Office of  
Communications, Legislation & Administration

**Speakers:**

Jennifer S. Lee, M.D., Director  
Karen Kimsey, Chief Deputy Director  
Cheryl Roberts, Deputy Director for Programs  
Scott Crawford, Deputy Director for Finance  
Brian McCormick, Acting Deputy Director for Administration  
Mukundan Srinivasan, Information Management Division  
Director  
Gregory Lewis, DMAS IM Staff  
Joanna Fowler, DMAS Senior Policy Assistant

**Guests:**

Tyler Cox, MSV  
Kenneth McCabe, DPB  
Chris Whyte, VECTRE  
Kassie Schloth, McGuire Woods Consulting  
Chris Nolen, McGuire Woods Consulting  
Steve Ford, VHCA  
Don Parr, Deloitte  
Karen Shablin, FEI Systems  
Charles Smith, MSLC  
Robert Bohannon, HAK  
Julie Calloway, MSV  
Brittany West, HAK  
Cameron Webb, UVA  
Katie O'Connor, Virginia Mercury  
Ben Paul, VCU  
D. Frenach Staushter, UVA

### **CALL TO ORDER**

Dr. Karen S. Rheuban called the meeting to order at 10:00 a.m., and other members introduced themselves and introductions continued around the room. Dr. Rheuban noted Dr. Kongstvedt's reappointment to serve another term by Governor Northam. Dr. Rheuban stated how thrilled she was that Medicaid expansion passed and thanked the past and current leadership for their involvement in helping to advance this.

### **APPROVAL OF MINUTES FROM April 10, 2018 MEETING**

Dr. Rheuban asked that the Board review and approve the Minutes from the April 10, 2018 meeting. Dr. Kongstvedt made a motion to accept the minutes and Mr. Cook seconded. The vote was **7-yes (M. Cook, P. Cook, Gwilt, Hollowell, Kongstvedt, Rheuban, and Srinivasan); and 0-no.**

Dr. Rheuban noted the entrance of Board Member Alexis Edwards.

### **DIRECTOR'S REPORT—Medicaid Expansion**

As DMAS Director Dr. Lee was participating in another speaking engagement, Chief Deputy Karen Kimsey provided the Medicaid Expansion update and announced the appointment of Tammy Whitlock as the Deputy Director for Complex Care Services.

Ms. Kimsey reported that beginning January 1, 2019, approximately 400,000 more Virginia adults will have access to quality, low-cost health care coverage. The rules have changed. Virginians who may have applied for Medicaid in the past and have been denied may be eligible now. Ms. Kimsey discussed who qualifies for Medicaid and who will under Medicaid expansion, what services will be covered, and the current delivery models—Commonwealth Coordinated Care Plus, Medallion 4.0 and Fee-for-Service. Further, she shared information and findings obtained via the Robert Wood Johnson Foundation and GMMB on who are the Virginia uninsured adults. Ms. Kimsey provided details on the process of applying for a Section 1115 Demonstration Waiver while submitting the State Plan Amendments to CMS as Virginia moves toward implementing new health coverage for Virginia adults. (see attached handout).

### **BUDGET UPDATE**

Scott Crawford, Deputy Director for Finance, provided highlights of the substitute budget adopted by the House of Delegates and Senate on May 30 and signed by the Governor on June 7.

The adopted budget includes Medicaid Expansion, as well as two new provider assessments on most private acute care hospitals. (see attached handout).

Dr. Rheuban recognized the arrival of Dr. Lee.

### **MEDALLION 4.0 UPDATE**

Cheryl Roberts, Deputy Director for Programs and Operations, explained the upcoming transition to the Medallion 4.0 program. Medallion 4.0 is scheduled to be regionally implemented beginning August 2018 and will focus on member-centric care for pregnant women, infants, children, parents/caregivers, and expansion adults. Medallion 4.0 will serve as the platform, along with CCC Plus, for access to health care for Medicaid expansion adults. (see attached handout).

### **BMAS PORTAL**

Mukundan Srinivasan, Director of Information Management, explained a new Board application software (NASDAQ Boardvantage) members will be able to access at future meetings followed by viewing a demonstration video under consideration for procurement. Once software is purchased, training will be set up for Board members. Dr. Rheuban expressed appreciation for introducing this new application software.

### **WEBSITE DEMO**

Craig Markva, Division Director for the Office of Communications, Legislation and Administration, gave an overview of the new DMAS website scheduled to launch officially on July 2 and provided a demonstration. Board Member Kongstvedt suggested limited use of acronyms on the new website.

### **DMAS AGENCY SCORECARD**

To determine how effective DMAS is as an agency in providing superior health care to the Medicaid members of the Commonwealth of Virginia, and to understand some areas where DMAS can be more efficient, Joanna Fowler, DMAS Senior Policy Assistant, and Board Member Kannan Srivivasan explained a performance measurement project Dr. Lee initiated across all DMAS divisions. All division heads were asked to present on how they measure success as a division. Then, divisions were asked to select three metrics from their division-level reports that are important to the Agency's success to be included on the weekly Round Robin Report. This report is reviewed at weekly Management Team meetings to celebrate successes, problem solve and work through key dependencies. Once this Round Robin Report is finalized with metrics from all divisions (anticipated mid-July), it will be utilized to develop an Agency

Scorecard. Ivory Banks, Director of Program Operations, is also on the team supporting this work along with Ms. Fowler and Mr. Srivivasan. (see attached handout).

### **MEMBER ADVISORY COUNCIL**

Brian McCormick, Acting Deputy Director for Administration, provided highlights of a proposal to organize a Medicaid Member Advisory Committee (MAC) to enhance our member engagement at the systems and policymaking level. The MAC would be entirely comprised of Medicaid enrollees who would offer DMAS insight into their experience with Medicaid. Board members were supportive of the proposal and offered suggestions to ensure the council is reflective of the diverse Medicaid population by including representation from: the LGBT community, caregivers, individuals with experience accessing substance use services, and those for whom English is not their first language. Board Member Ms. Gwilt volunteered to support this effort. (see attached handout).

### **SOCIAL DETERMINANTS OF HEALTH**

Brian McCormick, Acting Deputy Director for Administration, provided a report on the Social Determinants of Health (SDOH). His presentation included a discussion of the six key domains of SDOH - Economic Stability, Physical Environment, Education, Food, Community Context and Health Care. The report highlighted the fact that the impact of clinical care on an individual's total health is only about 20%, and that in order to more fully address the total health care needs of Virginians more data sharing and coordination in both the public and private sectors is needed. (see attached handout).

### **REGULATORY ACTIVITY SUMMARY**

Board Member Maureen Hollowell suggested a discussion of the regulations at a future meeting. The Regulatory Activity Summary is included in the Members' books to review at their convenience (see attached).

### **OLD/NEW BUSINESS**

Mr. Cook asked for information regarding the invitation to participate in the volunteer efforts for the Remote Area Medical (RAM) Clinic being held in Wise on July 20-22, 2018. The RAM

event creates access to medical examinations, dental care and vision correction for uninsured people, drawing national attention to healthcare issues in southwest Virginia.

Dr. Lee introduced and welcomed Ellen Montz, Ph.D., Chief Health Economist. Dr. Montz will be directing the Health Economics and Economic Policy Division and the Office of Data Analytics.

### **ADJOURNMENT**

Ms. Hollowell made a motion to adjourn the meeting at 12:14 p.m. Dr. Cook seconded. The vote was 8-yes (**M. Cook, P. Cook, Edwards, Gwilt, Hollowell, Kongstvedt, Rheuban, and Srinivasan**); and 0-no.