



**COMING SOON!**

**A new online portal for HIPP members**

## **WE HEARD YOU!**

Based on feedback from HIPP members, Virginia Medicaid is launching a new HIPP online portal using a tool called REDCap.

**HIPP Online will give you more certainty and control of your information and will save you time!**

**Register today  
and use  
HIPP Online to:**

- Securely upload your quarterly and annual paperwork
- Confirm your HIPP information has been received
- Receive reminders when your paperwork is due
- Update your information if your premiums increase

HIPP Online is designed to better serve HIPP members, however, if you choose not to use HIPP Online, you can continue to submit your HIPP information the same way you usually do.

Visit [www.dmas.virginia.gov/#/hipp](http://www.dmas.virginia.gov/#/hipp) to learn more and register for HIPP Online. The HIPP webpage also has answers to Frequently Asked Questions and an instructional video on how to use the portal.

If you have trouble registering or using HIPP Online, we want to help! Please let us know about your concerns by calling 1-800-432-5924 or emailing us at [HIPPcustomerservice@dmas.virginia.gov](mailto:HIPPcustomerservice@dmas.virginia.gov) using the title "HIPP Online" in the subject line.