



VA PIA Program Year 2 Comprehensive Annual Results

Introduction

The Virginia Department of Medical Assistance Services (DMAS) contracted with Health Services Advisory Group, Inc. (HSAG) to establish and implement a scoring mechanism and calculate scores for the Performance Incentive Awards (PIA) Program. This report presents measure-specific PIA scores and the quality awards or penalties for each participating managed care organization (MCO) for Program Year 2 (i.e., Fiscal Year 2017). The following MCOs were included in the PIA Program Year 2:

- Aetna Better Health of Virginia (Aetna)
- Anthem HealthKeepers Plus (Anthem)
- INTotal Health (INTotal)
- Kaiser Permanente
- Optima Family Care (Optima)
- Virginia Premier Health Plan, Inc. (VA Premier)

For comprehensive PIA program details, please see the Virginia Medicaid and FAMIS Performance Incentive Awards (PIA) Program Technical Specifications, Version 2.0 or the Virginia EQRO Task J_2017 Performance Incentive Awards Methodology.

PIA Scores

Following receipt of validated administrative and audited Healthcare Effectiveness Data and Information Set (HEDIS[®]) measure rates, each measure was scored.^{1,2} Table 1 presents the administrative measures and their associated weights, along with each MCO’s final measure rates and PIA scores.

Table 1—Final Administrative Measure Rates and PIA Scores

MCO	Assessments of Foster Care Population		MCO Claims Processing*		Monthly Reporting Timeliness and Accuracy	
	Weight = 12%		Weight = 12%		Weight = 10%	
	Rate	Score	Rate	Score	Rate	Score
Aetna	94.13%	3	36	3	99.71%	3
Anthem	84.22%	2	33	2	99.80%	3
INTotal	73.88%	2	31	1	99.72%	3
Kaiser Permanente	NR	0	32	1	99.17%	3
Optima	78.14%	2	36	3	99.48%	3
VA Premier	86.55%	3	36	3	99.89%	3

*Rates for this measure were calculated on a monthly basis with a total of 3 possible points awarded each month. The annual rate for this measure is presented on a scale of 0 to 36.

NR (i.e., *Not Reported*) indicates the measure data were materially biased.

¹ HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA).

² HEDIS measure rate calculations follow the 2017 HEDIS Technical Specifications for Health Plans, Volume 2.



Table 2 presents the HEDIS measures, along with each MCO’s measure rates and PIA scores.

Table 2—Final HEDIS Measure Rates and PIA Scores

MCO	<i>Childhood Immunization Status—Combination 3</i>				<i>Controlling High Blood Pressure</i>				<i>Prenatal and Postpartum Care—Timeliness of Prenatal Care</i>			
	Weight = 22%				Weight = 22%				Weight = 22%			
	Rate	Performance Score ³	Improvement Score ⁴	Total Score	Rate	Performance Score ³	Improvement Score ⁴	Total Score	Rate	Performance Score ³	Improvement Score ⁴	Total Score
Aetna	66.42%	1	0	1	61.31%	2	0	2	83.33%	1	0	1
Anthem	76.39%	2	0	2	60.19%	2	0	2	92.13%	2	0	2
INTotal	55.72%	0	0	0	<i>BR</i>	0	0	0	41.97%	0	0	0
Kaiser Permanente	84.64%	2	1	3	84.62%	2	1	3	96.51%	2	1	3
Optima	72.92%	1	0	1	53.01%	1	0	1	83.10%	1	0	1
VA Premier	71.53%	1	0	1	57.87%	1	0	1	85.15%	1	1	2

BR (i.e., *Biased Rate*) indicates the calculated rate was materially biased.

³ Performance scores were determined by comparing HEDIS measure rates and confidence intervals to NCQA’s Quality Compass national Medicaid HMO 50th percentiles for HEDIS 2016.

⁴ Improvement scores were determined by comparing HEDIS rates from the prior year to the HEDIS rates for the current year for each MCO using a t-test to determine if the MCO significantly improved. An improvement point could also be awarded if an MCO performed above the NCQA Quality Compass national Medicaid HMO 90th percentile for the current year and prior year. A maximum of one point was awarded for improvement.



Funds Allocation Results

Table 3 presents the funds allocation results derived from the above PIA scores for each MCO.

Table 3—Funds Allocation Results

MCO	Final Award	Final Penalty	Final Award/Penalty Percentage
Aetna	\$58,583.36	—	0.03%
Anthem	\$424,097.99	—	0.04%
INTotal	—	\$(237,610.93)	-0.12%
Kaiser Permanente	\$18,329.92	—	0.04%
Optima	—	\$(557,118.41)	-0.07%
VA Premier	\$293,718.08	—	0.03%
All MCO Total	\$794,729.34	\$(794,729.34)	