



## Electronic Visit Verification (EVV)



✓ RIGHT DATE

### ABOUT ELECTRONIC VISIT VERIFICATION (EVV)

Electronic Visit Verification (EVV) is a way for your provider to record the date, time, and place your aide begins and ends providing services to you. In Virginia EVV is required anytime an aide provides Medicaid personal care, and respite care and companion services. EVV means your aide will be using an electronic device to record the date, time and place services are provided.



✓ RIGHT TIME

Although the requirement does not start until April 1, 2020, many providers are buying and training their staff to use a system now. You may see your aide use a smartphone or other electronic device when they arrive and when they leave.



✓ RIGHT PLACE

The EVV system will collect your location at the start and end of each shift and should not limit where you can receive your service. EVV systems are designed to protect your privacy. All your information will be kept private and safe by the laws that protect your medical information.

The federal 21st Century CURES Act of 2016 requires states to implement EVV. If you have any concerns, ask your provider. They will be able to provide more information