

My Home and Community-Based Services Rights and Responsibilities

As a person receiving Medicaid waiver funded supports, I have rights and responsibilities.



My Home and Community Based Services Rights

I have a **RIGHT** to:

- Go places and do things I like with who I want
- Have privacy, dignity, and respect.
 - Have people around me that make me feel important and safe
 - Have people around who listen to me
 - Have people around me that support my dreams
- Say no without someone hurting me or making me to do something I don't want to do
- Learn how to stay safe in my home and community
- Say no to any services that I don't want
- Have a job
- Know what is written and said about me
- Have my own money and things (like clothes or phones)



My Person Centered Planning (Annual Meeting) Rights

I have the **RIGHT** to:

- Be in charge of my annual meeting
- Ask anyone I want to come to my meetings
- Choose my goals to work on
- Schedule my planning meeting at a time and place when the people who I want to attend can come
- Pick the services I want from the choice of services I can have
- Pick the agency I want to give me my services
- Know that I may need help from the people who help me make decisions (like my guardian, AR, or family members)



Home and Community Based Settings: My Rights in My Home

I have the **RIGHT** to:

- My Room:
 - Lock my bedroom door and have a key
 - Have my own room
 - If I share a bedroom, choose my roommate
 - Decorate my space the way I want
- My House:
 - Have a key to my home
 - Have a written lease agreement to protect me
 - Access all living areas of my home
- My Choices:
 - Have friends at my home when I want
 - Stay home during the day
 - Choose how I want to spend my time
 - Eat what I want, when I want
 - Live where I want



Home and Community Based Responsibilities

I have the **RESPONSIBILITY** to:

- Listen to other people's ideas
- Follow the choices I make in my plan and the choices I make about my services
- Keep myself and others safe when I'm at home and in the community
- Treat others with dignity and respect, respect their privacy and personal space
- Accept that others can say no and not force them to do something they don't want to do
- Think about how my actions affect myself and others
- Ask for help in managing my money



My Right to File a Grievance:

I have the **RIGHT** to file a grievance if I am unhappy with my HCBS services if I am enrolled in one of the following waivers:

- CCC Plus Waiver (Fee for Service only)
- Building Independence Waiver
- Community Living Waiver
- Family and Individual Supports Waiver



How to File a Grievance:

- *I can call....*
- *I can go to this website....*

Information is forthcoming and will be updated by DMAS prior to implementation of the grievance system.



Examples of a Grievance:

- Violation of HCBS Rights
 - Examples: I don't have a key to my group home or I am not allowed to have my friend spend the night.
- Not getting services on time
 - Example: My provider is always late.
- My ISP is not being followed
 - Example: My plan says that I am supposed to go to the gym on Tuesday and Thursday, but my provider never helps me get there.
- I did not participate in my ISP meeting
- I asked for my ISP to be updated, and my support team did not make the changes I wanted.
- I do not have opportunities to go into the community.
- My staff don't help me when I ask for help.



What is NOT a Grievance:

- Any action that gives me the right to appeal.
 - Example: I wanted to use assistive technology for something, but it was denied.
- I do not like my managed care organization (MCO).
- My attendant/assistant did not get paid.

My HCBS and grievance rights & responsibilities have been explained to me. My questions about my rights and my responsibilities have been answered.

Name of Individual

Signature of Individual

-OR-

Name of Individual

Name of Representative

Signature of Representative

AND

Date

Name of Provider Staff Disclosing Rights