

<Date>

<Case Name>

<Address>

<City>, <State> <Zip>

### **You Have a Choice for Your Health Care**

You can get your health care from a Managed Care Organization (MCO) or the MEDALLION program. An MCO is an organization that offers health care coverage through a group of doctors, hospitals, and specialists that work together to give you the care you need. The MEDALLION program is a Medicaid/FAMIS Plus managed care plan where you select a primary care physician (PCP) to coordinate your medical care. Read the information that came with this letter to learn more about making the right choice for you and your family.

### **What You Need to Do**

Call the Managed Care HelpLine at **1-800-643-2273 (TDD: 1-800-817-6608)** Monday to Friday, 8:30 a.m. to 6:00 p.m. (translation services available) to:

1. **learn more** about choosing an MCO or MEDALLION.
2. **find out** if your doctor is in an MCO or MEDALLION.
3. **tell us** whether you choose an MCO or MEDALLION.

You must call the Managed Care HelpLine by <CALL BY DATE> if you want to choose a MEDALLION PCP. When you call, please let the HelpLine representative know if you are sick or have special medical problems. **You do not need to call if you want to be enrolled in the MCO listed below. If you do not call you will be enrolled in the MCO listed below.**

NAME  
<Recipient Name>

ID#  
<12-Digit Recipient ID #>

MANAGED CARE PLAN  
<Managed Care Plan>

A monthly premium is paid by the Virginia Medicaid program to your MCO for your coverage. If you are found ineligible for prior months of coverage due to your failure to report truthful information or changes in your circumstances to your worker, you may have to repay these premiums, even if you received no medical services during those months.