

FAX NUMBERS & ESCALATION CONTACTS FOR THE DMAS-80 & HOSPICE

FORMS Updated 1/29/2024

HEALTH PLAN	FAX NUMBER	ESCALATION CONTACT
Aetna Better Health	844-459-6680 same number used for hospice submissions (421a forms)	Christiana Stafford Email: StaffordC1@aetna.com
Anthem HealthKeepers Plus	844-430-6803	Name: Ginger Lipes Phone: 540-235-4810 Email: Virginia.Lipes@Anthem.com
Anthem HealthKeepers Plus 421A Hospice Submissions	866-920-4097	Name: Claudia Balcarcel Office Phone: 804-772-0015 Mobile Phone: 804-486-2581 Email: Claudia.Balcarcel@Anthem.com Name: Morasti Pena Phone: 804-533-1994 option 2 Morasti.Pena@Anthem.com CardinalCareHospicenotification@anthem.com
Molina Healthcare	800-614-8207	Name: Laura Migliarese, RN BSN Phone: 800-424-4524 Cell: 540-655-3232 Email: Laura.Migliarese@MolinaHealthcare.com
Sentara Community Plan	844-552-7508 same number used for hospice submissions (421a forms)	Email: SHPWaiverTeam@sentara.com Name: Treva Campbell Phone: 757-418-2384 Name: Dana Cary Phone: 434-664-7814 Name: Sakisa Kinchen Phone: 757-406-3961
UnitedHealthcare Community Plan	855-770-7088 same number used for hospice submissions (421a forms)	Primary Contact: Trudy Duncan Phone: 763-361-2875 Email: trudy_duncan@uhc.com Additional Contacts: Emily Hartman Email: emily_hartman@uhc.com Phone: 952-202-4234