

CCC Plus Contract Renewal 7.1.22 - 6.30.23 Change Document

KEY	
Internally Driven Edits	Mandatory edits driven by DMAS divisions
Cardinal Driven Edits	Mandatory edits driven by Cardinal Care development efforts (See most recent version provided, dated 5/18/2022)
High Risk Review Edits	Mandatory edits driven by High-risk review conducted by the Virginia Office of the Attorney General (OAG) and the Virginia Department of General Services (DGS)
General Assembly Driven Edits	Mandatory edits driven by the Virginia General Assembly's (GA) 2022 Session
CFR Driven Edits	Federally mandated edits.

#	<u>Section Number</u>	<u>Category (reason for edit)</u>	<u>Edit Description</u>
1	Throughout contract	High Risk Review	Grammatical edits recommended by OAG through the high-risk review
2	2.14 COVID-19	Internally Driven Edits	Covid-19 re-winding efforts added. The whole section was added as the Terms and Conditions which previously included this information was updated to match our Cardinal Care T&Cs.
3	3.2.7.1 Foster Care Transition Planning	Internally Driven Edits	Language added to transition planning section describing transition points including but are not limited to: (1) when a child/youth is moving from child welfare custody and returning to their parents; (2) when a child/youth was adopted; (3) when a youth is transitioning to independence.
4	4.2.2 Mental Health Services (MHS) and subsequent sections	Internally Driven Edits	Critical BRAVO revisions (providers, crisis services/standards, Mental Health Services Registrations and Authorizations)
5	4.2.2 Mental Health Services (MHS)	High Risk Review	Virginia Administrative Code (VAC) citation corrections; added approval required.
6	4.3 Dental and Related Services and subsequent sections	GA Driven Edits	Dental anesthesia coverage added. Whole section streamlined to match Cardinal Care.
7	4.4 Early and Periodic Screening, Diagnostic, and Treatment (EPSDT)	Cardinal Care Driven Edits / High Risk Review	Replaced whole section with Cardinal Care language. Includes high risk review edits - "anteperiodic" to "interperiodic"
8	4.7 Long Term Services and Supports and subsequent sections	Internally Driven Edits	Revised Screening Requirements, LOC, transitions, IES for ADHC
9	4.7.1 LTSS Screening Requirements	High Risk Review	VA Code citation corrections

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10	4.7.2.10 Services Facilitation (SF)	High Risk Review	Services Facilitation section moved over from Cardinal Care contract as VA Code citation correction required based on high-risk review
11	4.7.2.14 Private Duty Nursing (PDN)	High Risk Review	VA Code citation corrections
12	4.7.6.6 Electronic Visit Verification	Internally Driven Edits	Clarified F/EA EVV requirements
13	4.7.6.7 Contractor Database and Automated Payroll Systems	High Risk Review	VA Code citation corrections
14	4.7.6.8 Patient Pay Through the F/EA	High Risk Review	Clarification on member patient pay
15	4.8.1 General Coverage Provisions	Internally Driven Edits	Updates to Addiction Recovery Treatment Services (ARTS) language for buprenorphine containing drugs and PMP
16	4.8.1.1 Legend and Non-Legen Drug Coverage: Common Core Formulary and subsequent sections	Cardinal Driven Edits	Updates to MCO Formulary submission requirements
17	4.8.5.3 Response to Service Authorizations and Denial of Services	High Risk Review	SSA citation correction
18	4.8.12 Requirements for Contractor's Pharmacy Benefits Manager, 4.8.12.1 Reporting Requirements for Contractor's Pharmacy Benefit Manager	GA Driven Edits	Added language around PBM Requirements and reporting.
19	4.9 Telemedicine and Telehealth Services	GA Driven Edits	Changes to remote patient monitoring, etc.
20	4.11 Carved Out Services	Internally Driven Edits	Language added to reflect that tribal clinic providers will be carved out of the contract and reimbursed directly from DMAS effective July 1, 2022.

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21	4.12 State Plan Substituted (In Lieu of) Services	Internally Driven Edits	Included revisions to fix errors in IMD language
22	4.17 Preventive Services for Medicaid Adults	GA Driven Edits	CMS approved edits to preventive services
23	4.19 Doula Services	Internally Driven Edits	Edits to Doula services to reflect Cardinal contract.
24	4.20 Obstetric and Gynecologic services 4.20.1 Mammograms and Mastectomies	High Risk Review	Language added based on high-risk review edits to change the age of women receiving screening mammograms from 40 to 35. Since this was under obstetric and gynecologic services section in the Cardinal Care Contract, we moved both sections over.
25	4.20 Coverage of services in connection with Clinical trials	CFR Driven Edits, High Risk Review	Federally mandated coverage of clinical trials. In addition, high risk review edits involved making edits to make clearer the effective date of this coverage
26	4.21 Traumatic Brain Injury Waiver and Services	GA Driven Edits	Traumatic Brain Injury planning edits driven by GA 2022
27	5.2.3 Housing and Employment Supports for Individuals with High Needs	Cardinal Driven Edits	Removed High Needs Supports language.
28	6.2.4 EPSDT Provisions for Service Authorizations	Cardinal Driven Edits	To align with EPSDT Cardinal driven edits, added SA requirements to UM section
29	6.2.6 LTSS	High Risk Review	CFR citation edits
30	6.2.10.4	Internally Driven Edits	Critical BRAVO additions (NCQA/SA)
31	7.1 General Requirements for Subcontractors	Internally Driven Edits	Included "no offshore servicing of member PHI" language
32	8.2.10 Early Intervention Providers	Cardinal Driven Edits	Included language around early intervention master roster
33	8.5.1 Provider Enrollment into Medicaid	Internally Driven Edits	Included revisions for Provider Enrollment into Medicaid. This was a direct copy and paste from the Cardinal Care Contract.
34	9.4 Exceptions to Access Standards	High Risk Review	Edit for clarity recommended by OAG

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35	9.15 Policy of Nondiscrimination	Cardinal Driven Edits	Cardinal driven edits
36	9.18 Native American/Indian Health Service (IHS) Providers	CFR Driven Edits	Clarification - IHS providers are carved out of this contract.
37	11.5 Cultural Competency	High Risk Review	Edit to comport with CFR
38	11.11.2 Written Material Guidelines	Internally Driven Edits / CFR Driven Edits / GA Driven Edit	Edit to comply with VA Code
39	11.13.15 Member Access to and Exchange of Data	CFR Driven Edits	Interoperability Rule edits
40	12.4.2	Internally Driven Edits	<p>Added to list of providers who must be paid no less than the Medicaid FFS rate, Doula providers. Changed from 100 to 99 percent the amount of clean claims from providers which must be adjudicated within fourteen (14) calendar days of receipt of the clean claim (one hundred percent (100%) are adjudicated within thirty (30) calendar days, for covered services rendered to covered Members who are enrolled with the Contractor at the time the service was delivered.)</p> <p>Updates to ARTS language for buprenorphine containing drugs and PMP</p>
41	12.4.12.5 TPL for Prenatal and Pediatric Preventive Services and Claims Related to Child Support Enforcement Beneficiaries	CFR Driven Edits	Updates to language to be in compliance with CMS requirements. This language also matches the State Plan.
42	12.5 Increased Payments to ensure Access	Cardinal Driven Edits	Minor edits to comport with Cardinal Care Contract.
43	13.5 Nursing Facility Value Based Payment Incentive Initiative and subsequent section	GA Driven Edits	GA-driven NF VBP program edits.

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44	14.14.7 Payment Suspension, 14.14.7.1 Notice of Suspension	High Risk Review	Payment suspension edits added as a result of OAG review.
45	15.8.2 Document Preservation	High Risk Review	Language added around Contractor or subcontractor duties upon receipt of subpoena
46	16.9.2 Data Reconciliation and Potential Audit Requirements	Cardinal Driven Edits	Added language around recovery of costs for non-compliant data
47	16.9.7 Data Security and Confidentiality of records and subsequent sections	Internally Driven Edits	Internal audit requests. These edits were made to match Cardinal Care language
48	16.10.5 Use of Disclosure of Information, 7.1 GENERAL REQUIREMENTS FOR SUBCONTRACTORS	Internally Driven Edits	Repeated language on no offshore servicing of member PHI in the Subcontractor section.
49	17.3 Critical Incident Reporting and subsequent subheadings	Cardinal Driven Edits	Implemented Cardinal driven edits to clarify critical incident reporting. Also includes sentinel event reporting guidance. (Matches Cardinal Care contract)
50	18.0 Oversight	High Risk Review	Updated compliance enforcement language to match Cardinal Care Contract, consistent with OAG edits where applicable for July 1 2022
51	19.7 Minimum Medical Loss Ratio (MLR) and Limit on Underwriting Gain	Cardinal Driven Edits	Added language to aggregate MLR
52	19.8 Risk Management Provisions	Cardinal Driven Edits	Added language to aggregate pharmacy reinsurance pool
53	19.8.2 Risk Corridor for Medicaid Expansion Population	Cardinal Driven Edits	Added language to aggregate Medicaid Expansion Risk Corridor
54	19.9.2 Performance Withhold Program and subsequent sections	Cardinal Driven Edits	Cardinal consolidated and added new performance withhold measures. Going from a total of 6 in CCC Plus to a total of 14 in Cardinal. Edits also include consolidated

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			language around clinical efficiencies (begins at 19.9.3).
55	19.14 COVID-19 Payments and subsequent sections	Cardinal Driven Edits	COVID-19 Payment language added.
56	20.0 MCO Contract Disputes and subsequent sections	High Risk Review	Edits to reflect Cardinal Care language along with OAG edits
57	21.0	Internally Driven Edits	Intentionally left blank. This section was removed as it now conflicts with other sections in the contract.
58	22.0 Terms and Conditions	High Risk Review	Terms and Conditions section from Cardinal Care Contract incorporated in its entirety (does not show all track changes – track changes shown mostly for high risk review purposes required through OAG review)
59	22.2.17 Contractor Internal Controls Report	Internally Driven Edits	Included explicit prohibition on offshore servicing of member PHI
60	23.0 Definitions and Acronyms	CFR Driven Edits	Updated definition of “Indian Health Care Provider (IHCP)” consistent with edits in body of contract
61	ATTACHMENT 1 - CCC PLUS CONTRACTOR SPECIFIC CONTRACT TERMS	High Risk Review	Changes to better align with body of contract.
62	Attachment 5 – CCC Plus Coverage Chart	Cardinal Driven Edits	Covered Services Chart from Cardinal Care Contract incorporated in its entirety. Explanation of abortion coverage clarified.
63	6.4 Electronic Visit Verification	CFR Driven Edits	Revised EVV requirements to reflect 21 st Century CURES Act