MCC of Virginia Electronic Visit Verification

This document highlights key information about MCC of VA's Electronic Visit Verification (EVV) implementation.

Agency Directed Services

- MCC of VA will require agencies to submit EVV-compliant 837Ps for all EVV-required services beginning with claim service dates of October 1, 2019. Claims will need to be submitted through MCC's existing clearinghouses.
- Web entry of claims for EVV-required services through Availity will no longer be permitted after this date.
- Claims without the required EVV fields will be denied.
- MCC of VA can work with providers to test their submissions, if needed, beginning in August. Please reach out to your network contact to arrange testing.
- MCC of VA will continue to communicate via provider bulletins any updates regarding the EVV implementation.
- Questions about EVV for agency-directed services can be directed to VAMLTSSProvider@magellanhealth.com

Consumer Directed Services

- The EVV solution for MCC's F/EA, ACES$, is powered by CellTrak.
- Caregivers will have access to a free mobile app to capture required EVV visit information. This mobile app also includes an offline mode, which allows capture of information when not connected to a cellular signal. The app will upload the captured information once a cellular signal is regained.
- The EVV data will populate the timesheets on the ACES$ portal.
- MCC of VA expects the technology to be prepared for a soft launch in September. Providers will have the option after the soft launch to use the app. They can then edit their timesheets manually via the online portal during the soft launch period.
- ACES$ will be educating service facilitators and caregivers throughout the summer. Training will include monthly calls, town halls, and webinars.
- Questions about EVV for consumer-directed services can be directed to Adrian Landers at alanders2@magellanhealth.com.